

# A to Z Moving and Driving, LLC

*"We Make Moving Easy"*

P.O Box 29566

Cleveland, OH

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## Moving Services Agreement

A to Z Moving Rep Initial Here

Customer Initial Here

### **Charges for Relocation and/or Additional Services:**

I understand and agree that the total bill presented to me at the completion of the move is based on the actual number of hours taken to load, move and unload my possessions, multiplied by \$ per hour plus supplies (if applicable). We charge in ½ hour increments, five minutes into the next ½ hour, we round to the next full ½ hour. We have a minimum charge of two hours.

An extra charge may be acquired on certain oversized or unique items which includes: pianos, organs, safes, large screen TV's, full size copiers and fire-proof file cabinets. Any estimate given by A to Z Moving and Driving pertaining to this move, prior to signing this agreement, has been made as carefully as possible, based on the information provided to us. This estimate was based on your place of residence or business being packed and ready to move. If this is not the case, and packing and other tasks need accomplished outside of moving, this will accrue additional time.

### **Payment:**

Payment is due at the completion of the move. Payment can be made by cash or credit card. We do not accept checks. In the event of non-payment, customer agrees to pay interest at the rate of 10% per month on any past due balance and agrees to pay expenses incurred by A to Z Moving and Driving in seeking payment, including but not limited to attorney's fees and court costs.

### **Damage Claims:**

Although our movers are trained professionals who take pride in handling your possessions with great care, in few instances damage(s) may occur. If damaged is caused by our service, A to Z Moving and Driving reserves the right to repair the damage(s) in question. If we determine that a damage cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify your movers immediately. Our movers will complete a damage report prior to leaving the site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

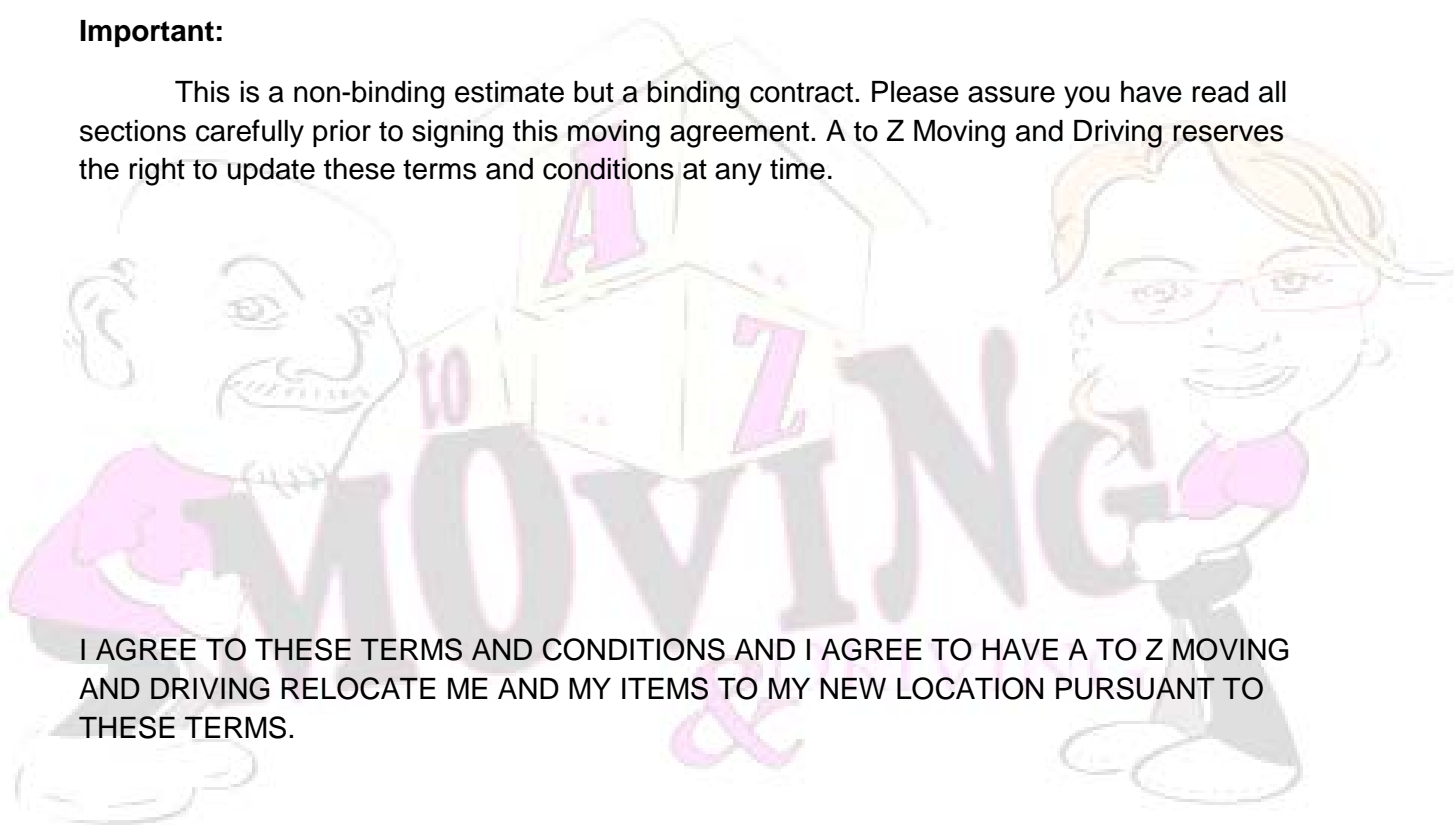
**Damages while unloading/loading your truck or storage unit for labor-only services:**

A to Z Moving and Driving is only responsible for items in our *immediate* care, custody and control. You will be asked to sign a Release of Liability acknowledging this. A to Z Moving and Driving is not responsible for items broken by customer on the job. A to Z Moving and Driving is not responsible for damaged items that customer packed themselves, particle board furniture or for lost jewelry.

A to Z Moving and Driving, when loading a portable storage container, or someone else's truck or trailer is not responsible for any damages that may occur during transport.

**Important:**

This is a non-binding estimate but a binding contract. Please assure you have read all sections carefully prior to signing this moving agreement. A to Z Moving and Driving reserves the right to update these terms and conditions at any time.



I AGREE TO THESE TERMS AND CONDITIONS AND I AGREE TO HAVE A TO Z MOVING AND DRIVING RELOCATE ME AND MY ITEMS TO MY NEW LOCATION PURSUANT TO THESE TERMS.

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**CUSTOMER PRINTED FIRST AND LAST NAME**

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**SIGNATURE**

\_\_\_\_\_

**START DATE OF THE JOB**

\_\_\_\_\_

**A TO Z MOVING AND DRIVING REPRESENTATIVE**

\_\_\_\_\_

**SIGNATURE**